



Easy Integration with

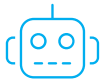


Hosted PBX

All you need is Internet to use XCast Hosted PBX services. Phones arrive preconfigured so it's a "plug and play" experience. From our VCP platform, you can manage your own call flow, call recording and conferencing, plus many other features customized for your own environment.

All PBX plans offer unlimited, Free inbound calls!

Security & Privacy



Block Robocalls

Users have the option to block anonymous callers or have them automatically sent to voicemail.



Encrypted VoIP

Provides call encryption on site between customers and the hosted switch.

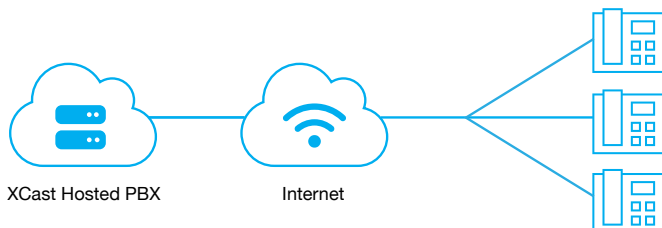


Captcha

Intelligent patent protected robocall prevention by forcing the caller to enter a random number with available automatic whitelisting.

Universal Access

With the XCast XGL Phone App for Android and iOS, you can send and receive calls on tablets and smartphones. XCast Hosted PBX also supports various desktop softphone applications. Users can stay connected and manage their communications from virtually any device, ensuring flexibility and ease of use across different platforms.



Included Features

- » Automatic Call Distribution (ACD)
- » Advanced ACD Queue Reporting
- » Automated Customer Callback Option
- » Call Monitoring (Whisper and Barge-in)
- » Call Park, Call Blocking, Call Pick-Up, Call Waiting, Call Recording, Call Forwarding
- » CallBlast - find me/follow me for up to 4 additional numbers
- » Multiple Conference Bridges
- » Robocall blocking features
- » Time Zone Settings for Each Extension
- » Voicemail to Email and Voicemail to Text
- » Online VoIP Control Panel (VCP)
 - > An administrative platform to manage all features from a single web interface
- » Auto-Attendants and Company Directories
- » Blind and Supervised Call Transfers
- » Broadcast and Direct Intercom Feature
- » Conferencing
- » Custom Call Groups (Ring and Hunt)
- » Customizable Music on Hold
- » Customizable Voice Prompts
- » Enhanced Caller ID (Caller Name)
- » Enterprise Account Codes
- » Full 911 Coverage in US and Canada
- » 911 Call notification via email per Kari's Law
- » Video calling with Microsoft Teams
- » Pick Phone Numbers from more than 10,000 US cities and 60+ countries
- » Receive Faxes via Email
- » Supports BLF for 100's of Extensions
- » Toll-Free Numbers Ring Any Extension
- » Unlimited Worldwide Extension Dialing



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